

End of Life Announcement

Intelligent Insights



DATE
03-05-2023

SCHEDULED END OF PRODUCTION DATE
(EOP)
NA

SCHEDULED END OF LIFE DATE
(EOL)
30-11-2023

SCHEDULED END OF SUPPORT DATE
(EOSL)
31-12-2025

REASON FOR END OF LIFE

- ▶ Low commercial relevance of Intelligent Insights

NOTES

- ▶ Support for Intelligent Insights will be granted until End of Support date (EOSL), for details see the [Software Service and Support Policy in the Knowledge Base](#)
- ▶ Support for Intelligent Insights can only be provided, if covered by SMA
- ▶ Minimum SMA requirement for Intelligent Insights installation is IGI-MBASE SMA license for IGI-BASE, 1 year
- ▶ SMA must not exceed End of Support date (EOSL)
- ▶ Licenses for expansions and SMA are kept until End of Support date (EOSL)

EOL PRODUCT LIST

Material	CTN	Material Description	
F.01U.384.690	IGI-BASE	Intelligent Insights Base	30-11-2023
F.01U.384.691	IGI-DASH	License Dashboard expansion	31-12-2025
F.01U.400.019	IGI-XDATAAPI	License for Data API expansion	31-12-2025
F.01U.400.017	IGI-XRETENT	License 1yr data retention time	31-12-2025
F.01U.384.693	IGI-MBASE	SMA for IGI-Base 1yr.	31-12-2025
F.01U.386.390	IGI-MDASH	SMA for IGI-Dash 1yr.	31-12-2025
F.01U.400.018	IGI-MDATAAPI	SMA for IGI-XDataAP	31-12-2025
F.01U.400.016	IGI-MRETENT	SMA for IGI-XRetenT	31-12-2025

LIST OF SUCCESSOR PRODUCTS

Material	CTN	Material Description
NA		