

Product Life Cycle Announcement

Monitor Wall software and VIDEOJET decoder 7000 software licenses

DATE:
SEPTEMBER 9, 2026

AFFECTED PRODUCT:
BOSCH SECURITY SYSTEMS SOFTWARE LICENSE MANAGER

SUCCESSOR PRODUCT:
REMOTE PORTAL LICENSING
MONITOR WALL SW 11.10 AND LATER
VIDEOJET DECODER 7000 FW 11.10 AND LATER

END OF LIFE DATE:
OCTOBER 1, 2026

REASON FOR LIFE CYCLE UPDATE

Bosch Security Systems Software License Manager web portal (<https://activation.boschsecurity.com>) will be shut down effective the 1st of October 2026.

As a result, licenses purchased prior to this date for Monitor Wall software and the VIDEOJET decoder 7000 software will no longer be able to be activated in the Bosch Security Systems Software License Manager web portal.

From the 1st of October 2026 onwards, the Monitor Wall software and VIDEOJET decoder 7000 software licenses will be activated using Remote Portal, similar to BVMS, IVA Pro, and Cloud-Based Service licensing.

UNTIL 30TH OF SEPTEMBER 2026

As long as the Software License Manager portal is still available, customers can perform the following actions:

- Activate previously purchased licenses for Monitor Wall software and VIDEOJET decoder 7000 software
- Get an overview of all the licenses activated under specific account in the past

FROM 1ST OF OCTOBER 2026

Bosch Security Systems Software License Manager web portal will be shut down and access to it will not be possible anymore. Information about licenses will be stored, but it will not be possible anymore to access it directly by customers. Inquiries about them will require assistance from IQSIGHT tech support.

Any licenses, already activated using the Software License Manager portal, can be used in the previous, current and future versions of Monitor Wall software and VIDEOJET decoder 7000 firmware.

Licenses issued after the 1st of October 2026 will be possible to activate using Remote Portal and these activations will be recognized by the Monitor Wall version 11.10 or higher and VIDEOJET decoder 7000 FW version 11.10 or higher.

Previously purchased but not yet activated licenses will be possible to exchange to Remote Portal licenses via Sales Customer Service.

FAQ

MONITOR WALL SOFTWARE AND VIDEOJET DECODER 7000 SOFTWARE LICENSES AFTER 1ST OF OCTOBER 2026

Q1: I have a VIDEOJET decoder 7000 running with previously purchased and activated extension licenses. Now, after the 1st of October 2026, I want to add one more extension license. What should I do?

A1: Please purchase the required extension license in a usual way and activate this license in the Remote Portal. If not done that before, you will need to create your Remote Portal account which will be used later to manage licenses (Note: there will be no migration of user accounts from the Software License Manager system to Remote Portal). Please make sure to upgrade your VIDEOJET decoder 7000 FW to version 11.10 or higher. Activate the license on the decoder.

Q2: How can I activate the Monitor Wall software or VIDEOJET decoder 7000 extension licenses that were purchased before 1st of October 2026, but were not yet activated?

A2: These licenses cannot be activated in Remote portal. Please address IQSIGHT Sales Customer Service or your IQSIGHT sales representative to exchange these licenses to the ones that can be activated in Remote Portal. Please make sure to use the Monitor Wall software version 11.10 or higher, or VIDEOJET decoder 7000 FW version 11.10 or higher.

In case of any doubts or further questions, please do not hesitate to reach out to your IQSIGHT sales representative.