

**BOSCH**

Access Control Systems

Go with the flow

Product Lifecycle Update

Date

8 June 2026

Affected products

Bosch Security Systems Software License Manager
(AMS 4.0 and earlier; BIS 5.0 and earlier)

Successor

Remote Portal Licensing (AMS 5.0 and later, BIS 6.0 and later)

Scheduled end-of-life date

1 October 2026

**Reason for End-of-Life**

Bosch Security Systems Software License Manager web portal (<https://activation.boschsecurity.com>) will be shut down effectively on the 1st of October 2026.

As a result, any further licensing-related actions (activating new licenses, upgrading, generating maintenance extension reports) will not be directly possible for all AMS & BIS systems, which were not yet upgraded to AMS 5.0 or higher & BIS 6.0 or higher. AMS 5.0 and higher & BIS 6.0 and higher are using the Remote Portal (<https://remote.boschsecurity.com>), which will remain the standard license management portal.

To prepare for this change, we strongly recommend upgrading all the existing licenses to AMS 5.0+ & BIS 6.0+.

Additionally, please ensure that the system is covered with a [Software Maintenance Agreement](#) to allow upgrades to AMS 5.0+ & BIS 6.0+.

Until 30th of September 2026

As long as the Software License Manager portal is still available, customers can still perform the following actions:

- Upgrading the AMS & BIS software version, including an upgrade to AMS 5.0 & BIS 6.0
- Generating the Maintenance Extension Report
- Overview of all licenses activated

It is also possible to still activate licenses (for instance, if additional spare licenses were purchased in the past), however, according to our [Software Service and Support Policy](#), all the licenses for software versions that are EOL are not available for sale anymore.

After 1st of October 2026

Bosch Security Systems Software License Manager web portal will be shut down and access to it will not be possible anymore. Information about licenses that were not yet updated to AMS 5.0 & BIS 6.0 will be stored, but it will not be possible anymore to access it directly by customers. Any further actions related to licenses that were not yet migrated to Remote Portal, will require assistance of our tech support.

Implications of License Manager Portal shutdown after Oct 1 2026

Scenario	Affected software versions (as of 1 st October 2026)		Portal Access	Activating extensions, extending SMA, Upgrades	Customer Action
Versions already on the Remote Portal	AMS 5.0 and above	BIS 6.0 and above	Available	Fully supported	No action required
Supported legacy versions on the Software License Manager	AMS 4.0 (if software is not in status EOL)	BIS 4.9.1 to BIS 5.0 (if software is not in EOL)	No access	Possible with tech support assistance (if the software is not in status EOL)	Upgrade to AMS 5.0 or BIS 6.0 before October 1st, 2026. Afterwards, updates and extensions are only possible with tech support assistance. After the EOL date of the software version, updating will no longer be possible!
End-of-Life versions on the Software License Manager	AMS 3.0 and below	BIS 4.9 and below	No access	No longer supported	Upgrade to AMS 5.0 or BIS 6.0 before October 1 st , 2026. Afterwards, updating will no longer be possible!

As shown in the table above, future license activations, extensions, and SMA updates, in some cases, will require customers to contact support directly and provide their Hardware ID. If your software is in status EOL according to our [Software Service and Support Policy](#), updates, extensions, and SMA extensions will no longer be available.

Before October 1st, 2026, customers on the Software License Manager should export and securely store:

- their Hardware ID (also called "System Identifier") either in your Software License Manager account or by opening License Manager in BIS or AMS
- The account (E-mail address) used for managing licenses in the Bosch Security Systems Software License Manager
- their current maintenance extension report (available in the [Software License Manager](#) → Reporting → Maintenance Extension Report (please enter your hardware ID here and proceed to the download))

Please proactively review your installed customer base and identify systems that still depend on the Software License Manager. A notification to all users of the Software

License Manager will follow shortly. If you require assistance identifying affected systems or planning migration paths, please contact your sales representative.

We are here to assist

We are fully prepared to provide the necessary support to make this infrastructure transition seamless. A formal system notification will be delivered to all portal users shortly. If you require assistance auditing complex multi-site environments, verifying active SMA validation, or determining optimal upgrade pathways, please contact your designated Sales Representative immediately.

